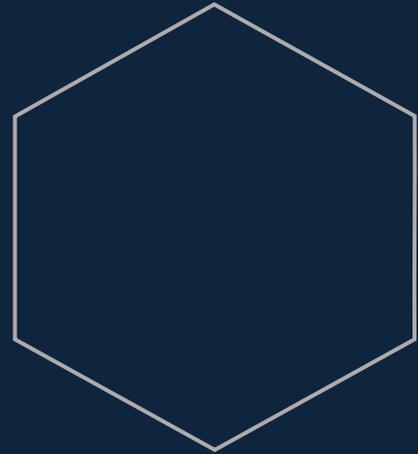


NACVSO and the National Veterans' Technical Assistance Center

Nichole Coleman,
NACVSO Immediate Past President





Agenda



Who is NACVSO?

The National Association of County Veteran Service Officers is comprised of county veteran advocates and trains and educates them on all benefits for veterans and eligible family members through education, training and organizational advocacy programs



CVSO's help with:



Assisting veterans and families with:

- Disability and Pension Benefits
- Surviving spouse/family member benefits
- Caregiver support claims
- Housebound/Aid and Attendance/Special Monthly Comp.



Navigating a complex VA Healthcare System

- Enrollment issues and questions
- Knowing who/where to call and for what reasons
- De facto patient advocate

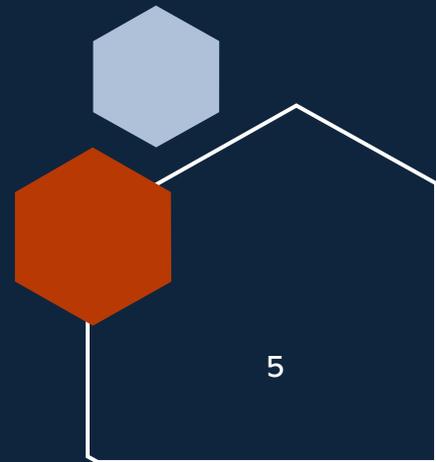


Local Resource Experts

- Knowing where resources exist beyond VA
- State and local programs unique to area
- Provide community outreach in a number of ways

NACVSO Provides CVSO's with

- Training and education both new and ongoing (CEU's)
- Accreditation with the US Department of Veterans Affairs
- Legislative advocacy such as the Commitment to Veteran Support and Outreach (CVSO) Act
- Intergovernmental agency collaborators
- Leadership development platforms
- *Much more*



Who is a veteran?

Anyone who has ever served in the armed forces regardless of:

- Time in service
- Type of discharge
- Wartime or peacetime
- Combat or non-combat



Who qualifies for benefits?

This can be a source of confusion for veterans and non-veterans alike. Rather than making distinctions without having all the information, it is more important to know where to contact the professionals who can assist in answering this question.



Relevance to HVRP Grant Awardees



Identifying Eligible Veterans

- Outreach! Go to where the veterans are. Don't wait for them to find you
- Understand conditions or issues that could be related to military service
- Educate veterans about potential resources available to them
- Enhance veteran experience with "warm handoff" to relevant service providers



Coordinate with Local Veteran Services

- County and Governmental Veteran Service Officers (CVOs/GVSOs)
- Veteran Service Organizations such as VFW, DAV OR American Legion, for example
- State Departments of Veterans Affairs
- Nearest VA Facility



Serve Veterans

- Be the entry point for veterans in need
- Collect and report data. More veterans can mean more supportive resources to communities
- Engage local, state and federal service providers
- Collaborate, collaborate, collaborate!



Know where to find your Veteran Service Officers

In addition to county VSO's, other organizations might include

- State Service Officers
- American Legion, DAV, VVA, VFW, etc.
- Local charities



“I highly encourage Veterans to apply now for the benefits they’ve earned and deserve.”

Denis McDonough, Secretary of the US Department of Veterans Affairs

Summary

NACVSO supports CVSOs and GVSOs who are the frontline subject matter experts working with Veterans in the communities where they reside.

Collaboration is the key to achieving the most comprehensive service model. NACVSO and its members are always eager and willing to foster partnerships with the goal of better serving our nations Veterans.





Thank you

Nichole Coleman

ncoleman@nacvso.com

www.nacvso.org